

Viewpoint Protocols due to COVID-19

To ensure the health and safety of patients and patrons of Viewpoint Eyecare we will be instituting the following protocols according to Utah Department of Health guidelines. These protocols will remain in effect until we are otherwise directed:

- Require each individual in a healthcare facility, including each staff member, patient, and individual accompanying a patient, to wear a mask that covers the nose and mouth when within 6 feet of another individual (Due to availability Viewpoint Eyecare will not provide masks to patients)
- Permit no more than one individual to accompany each patient
- Individuals are not allowed to congregate in or near the healthcare facility, including to the extent practicable, requiring a patient to wait outside the healthcare facility or in the individual's vehicle and escorting the patient directly to a treatment room with minimal social interaction
*** (Please give us a call when you arrive and we will let you in when we are ready for you) ***
- Remove and toy, magazine, and other similar item from each waiting room or area
- Screen each individual who enters the healthcare facility by:
 - Taking the individual's temperature
 - Administering a questionnaire regarding any symptom consistent with COVID-19 experienced by the individual or a member of the individual's household or residence
- Require any individual who shows any symptom consistent with COVID-19, or who reports that a member of the individual's household or residence shows any symptom consistent with COVID-19, to leave the healthcare facility as soon as reasonably practicable
- Install a protective barrier that separates patients from front desk personnel or require front desk personnel to wear a mask that covers the nose and mouth
- Require each healthcare professional to wear a face shield or goggles when performing a treatment that creates an aerosol
- Maintain using Electronic Medical Records System, or other appointment log, patient contact information to assist with contact tracing efforts

We understand the inconvenience that some of these protocols will create and will try to be as accommodating as possible. We will be modifying our office hours over the next couple of weeks to facilitate everyone. The door will remain locked for now to reduce unexpected congregating. Please call in advance so we can schedule a time. Please check our website or Facebook page for details. Thank you for your understanding.